



PERFECT PRINT  
AUSTRALASIA



## TECHNICIAN CONTACT

Simon  
Mattocks

0408 887 948

## LOCAL SERVICE & SUPPORT

ESJ Grafix is proud to be the only Authorised agents for Grafix GmbH, in Australasia and New Zealand. Our up-to date Grafix factory trained technicians provide a national service & support network.

All Grafix spray units have moving parts that wear over time, and it is therefore recommended by the manufacturer of your equipment to have the sprays serviced between 6 & 12 months depending on usage.

Our customers find that the small cost of scheduled 'in area' preventative maintenance works out significantly cheaper than the price of setting off jobs without considering the total costs including dissatisfied customers, lost business and missed opportunity costs.

I/R and UV dryers are very power hungry. Keeping drying equipment well maintained will increase the drying efficiency and reduce your electricity cost as well as reducing job turnaround times. We carry a wide range of I/R and UV lamps for Grafix and non Grafix dryers.

Our Technicians carry most parts to repair or service your Grafix equipment, so in most cases repairs require a single site service visit. In addition to parts we also carry specialized computer diagnostics and calibration equipment to ensure that your equipment is running reliably and to the manufactures specifications. Fixed price annual service available.



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## SPRAY UNIT SERVICE RATES

### SCHEDULED IN AREA SERVICE CHARGED PER HOUR

Technician hourly rate

\$140 per hour. + 1 hour Travel + 50 km @70c/km.

Parts charged as used.

### CALL OUT

Technician hourly rate 8am-4.30pm

\$140 per hour + Travel cost + parts as used.